

# Exam Language Availability

Currently the EXIN/IT Service Management (based on ITIL®) exams are available in the following languages:

## Foundation V2

- English
- German
- Spanish (European and Latin American)
- French
- Chinese
- Japanese
- Russian
- Dutch
- Italian
- Brazilian Portuguese
- Swedish
- Arabic
- Korean

## Practitioner

*Single process exams*

- English
  - Dutch
- Clustered exams:*
- IPRC & IPSR
- English
  - Dutch
  - German
  - Spanish (European)
  - French
  - Japanese
- IPAD
- English
  - Dutch
  - German
- IPPI
- English

## Manager

- English
- German
- Russian
- Japanese
- Dutch
- Spanish (European)
- French
- Brazilian Portuguese

Currently the ITIL V3 exams are available in the following languages:

## Foundation V3

- English
- German
- French
- Danish

## Foundation V3 Bridge

- English
- German
- Danish
- French

## Manager V3 Bridge

- English

Other EXIN exams are available in the following languages:

## MOFF

- English
- Japanese

## ISO/IEC 20000 Foundation

- English

## TMap®

- Dutch
- English

## Certification for IT Service Management

The IT Infrastructure Library (ITIL®)<sup>1</sup> contains a comprehensive description of the processes involved in IT Service Management. ITIL® is relevant to anyone involved in the delivery or support of IT services. Whether you're managing day-to-day IT services, or establishing and refining existing processes, ITIL® can help you apply internationally proven Best Practices for the IT services and the support you provide. EXIN offers certificates for each milestone on a journey to success in IT Service Management.

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<sup>1</sup> ITIL® is a Registered Community Trade Mark of OGC (Office of Government Commerce, London, UK), and is Registered in the U.S. Patent and Trademark Office.

**IT Service Management Foundation:** Your *Foundation Certificate in IT Service Management* guarantees your understanding of the basic terms, concepts, and relationships between ITIL® processes.

**IT Service Management Practitioner:** With your *Practitioner Certificate in IT Service Management* you have proven abilities in the specialized and practical aspects of various clustered ITIL® processes.

**Manager in IT Service Management:** The *Manager's Certificate in IT Service Management* provides you with internationally recognized credentials that show you have clearly demonstrated your ability to implement and manage the overall IT Service provision.

#### **EXIN**

EXIN is an independent, worldwide IT examination provider with more than 40 years of experience. It's EXIN's mission to improve the quality of the IT sector, the IT professionals and the IT users, by means of independent testing and certification. EXIN offers learning tracks, which give ICT professionals the appropriate competencies and skills to improve their job performance. EXIN is specialized in establishing educational requirements and developing examinations for all major areas in Information Technology. Exams in IT Service Management are available in over 10 languages.

In examining candidates EXIN makes use of high quality, web-based technology. EXIN has already certified more than 350,000 IT-professionals world-wide. Partnerships with international Agents and with over 400 Authorized Examination Centers enhance the accessibility of EXIN's independent examinations.

EXIN is based in The Netherlands and employs 90 staff members. There are regional offices of EXIN in Boston, Kuala Lumpur, Melbourne, São Paulo, Madrid, Tokyo and Dubai. In addition, over 400 professionals in IT, work for EXIN on a part-time basis.

#### **EXIN's services**

Certification for international standards like ITIL®, ISO/IEC 20000/SQM, MOF, ASL, TMap®

- Examination programs: exams, exam requirements and sample exams
- Accreditation of training providers
- Registration for computer-based testing
- A full range of IT books in the e-bookshop to assist with exam preparation

#### **[www.exin-exams.com](http://www.exin-exams.com)**

To find out more about the content of exams, exam requirements, sample exams, training organizations, partners, or on line ordering from EXIN's e-bookshop, please visit: [www.exin-exams.com](http://www.exin-exams.com).

EXIN International  
**Examination Institute for Information Science**  
Godebaldkwartier 365, 3511 DT Utrecht  
P.O. Box 19147, 3501 DC Utrecht  
The Netherlands  
Telephone +31 30 234 48 11  
Fax +31 30 231 59 86  
E-mail [info@exin-exams.com](mailto:info@exin-exams.com)  
[www.exin-exams.com](http://www.exin-exams.com)